

CORPORATE INFORMATION





In pursuit of providing new value to
your businesses, we strive to
realize a communication-rich society.

Approximately 130 years ago, the world first telephone was invented and some 120 years ago, the telephone service between Tokyo and Yokohama was inaugurated. In the last two decades, the rapid progress in information and communication technology (ICT) such as the explosive diffusion of broadband and mobile phones has been greatly contributing to improving the standard of our life and the development of industries.

Today, we are entering an era of paradigm shift due to the accelerated use of social media, the growing needs for cloud computing and other technological changes. As the incorporation of ICT into infrastructure proceeds apace, the ICT corporate strategy is embarking on a new stage.

We at NTT COMWARE provide system support services for Japan's telecommunication infrastructure. Backed by advanced technical capabilities and extensive experience, we strive to provide total solutions with high productivity, quality and added value in areas ranging from consulting to development and operation.

Going forward, we are committed to acting as an "IT concierge" for our customers by providing total optimization and business continuity solutions which steadily support the future of the customers' businesses as well as serve the broad society. Each of these products and services is based on a nuanced understanding of the dramatic changes unfolding in the social and business environment, and on maximizing the benefits of ties between industries, ties to academic research and ties among nations.

NTT COMWARE strives to realize a communication-rich society by providing new value to customers' businesses and continuing to support ICT as practical infrastructure in keeping with its slogan of "Connecting hearts, connecting society."



杉本 迪雄

Michio Sugimoto
President
NTT COMWARE CORPORATION

Background

NTT COMWARE supports Japan's information and communications infrastructure with information assets handed down by NTT.



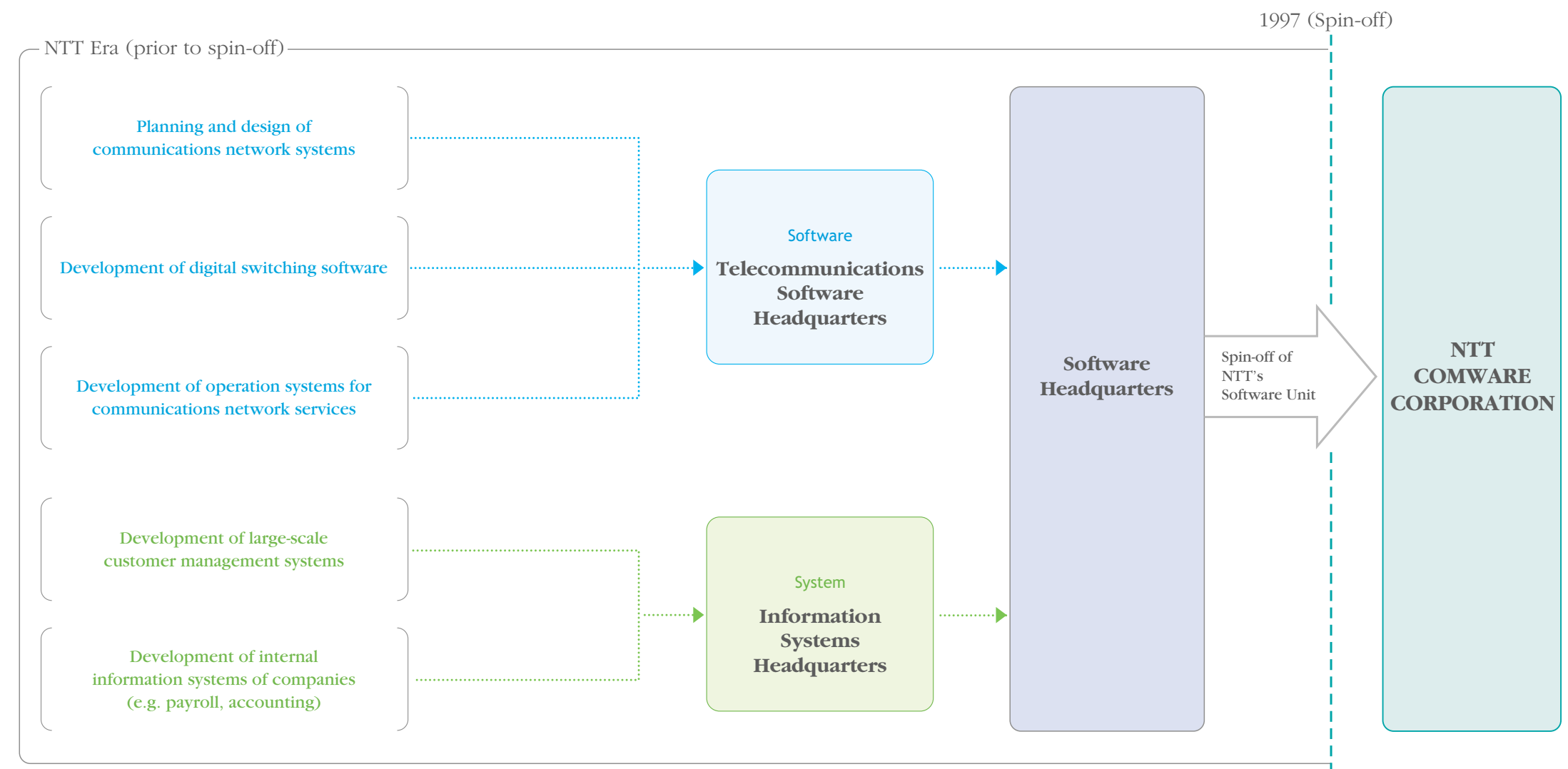
NTT COMWARE is an amalgam of two organizations. One is an internal unit of NTT, which has supported the communications networks at the core of Japan's information and communications technologies. The other designs, develops, operates and maintains NTT's information systems, and serve tens of millions of customers with tens of thousands of employees. NTT COMWARE is the leading expert in information

communication technology by merging the two units.

NTT COMWARE's strength is its track record and know-how. With growing networks in sophistication, all the systems are connected to networks to support various business. Therefore, the most important quality of a system integrator is its ability to develop and operate mission-critical systems.

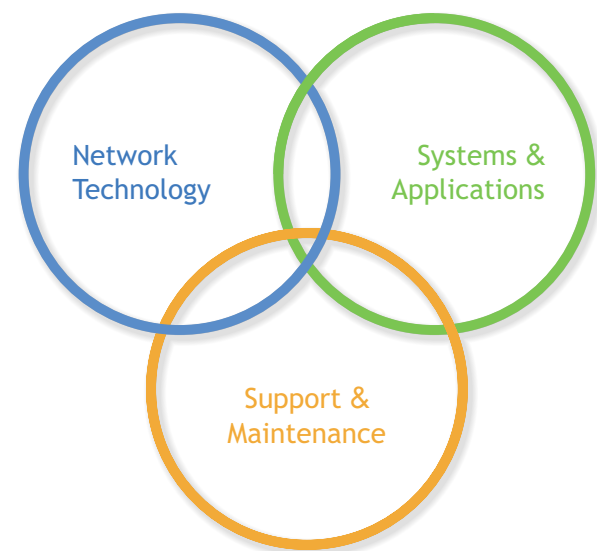
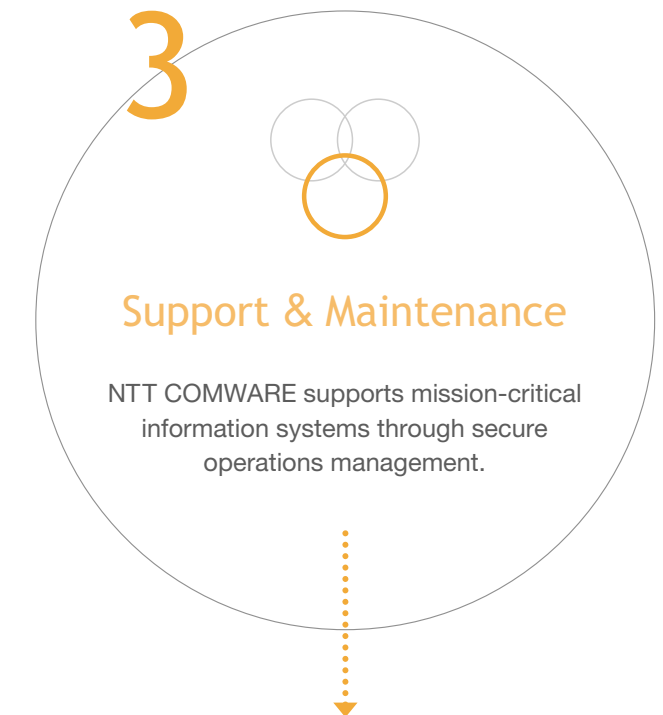
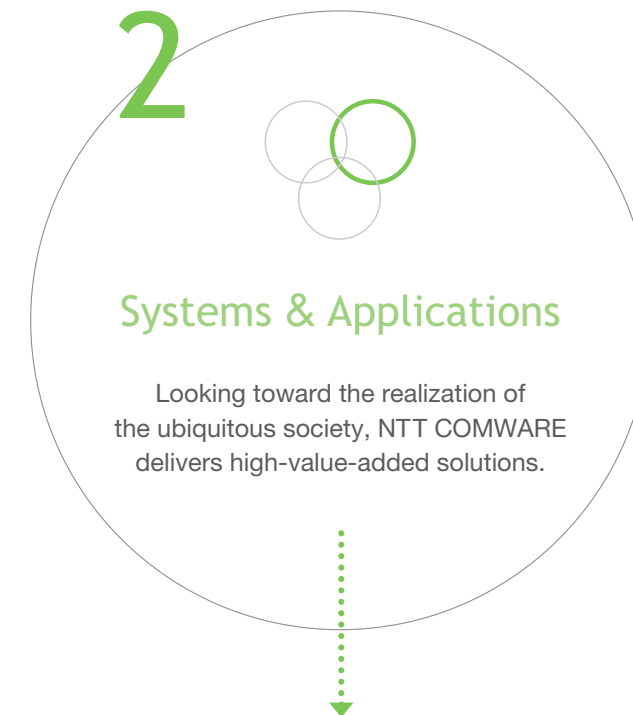
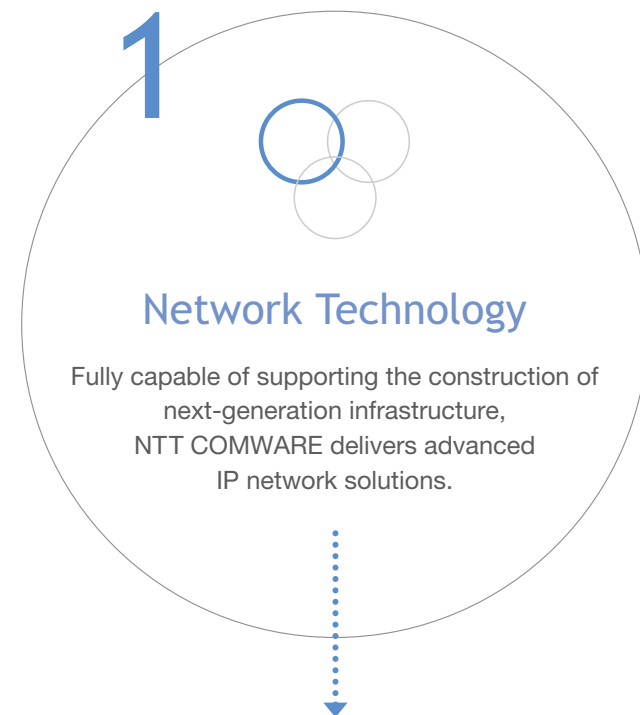
As a superior developer and operator of mission-crit-

ical systems, NTT COMWARE is committed to supporting business development using its advanced IT technologies and experience, not only for telecommunications companies but companies of all fields.



Core Competence

The core competence of NTT COMWARE inherited the strong background of NTT and a solid legacy. We are able to build a next-generation infrastructure and strongly support ICT for companies.



With an eye toward the realization of the broadband ubiquitous society, the NTT Group constructs low-cost and high-quality communications networks that would deliver high-quality telephone and high-resolution video distribution services, as well as mission-critical information systems, and meets all the needs of other communications. These networks are completely new and called IP-based Next-Generation Networks (NGN).

NTT COMWARE provides a strong and comprehensive support for NGN construction. Furthermore, based on its wide ranging technical capabilities, NTT COMWARE provides advanced IP network solutions to meet various needs in business.

Contents with significant impacts on daily life and business and communication services will be available with NGN. Such contents and services will be the important foundation of the broadband ubiquitous society. NTT COMWARE will be a key developer of both.

NTT COMWARE, as the technical foundation of the NTT Group's communications services, provides high-value-added services and applications promoting the development of the broadband ubiquitous society. By flexibly applying open-source software and other resources, NTT COMWARE will strengthen its ties with the NTT Group companies to solve issues that companies would face.

With international business development, the rapid proliferation of the Internet and introduction of various ICT solutions, network systems have become a critical element of corporate management. Therefore, companies need mission-critical application systems that are stable and continue to operate under all circumstances.

NTT COMWARE provides support plans of network systems customized for individual companies to meet various needs. We build the best operating, maintenance, and monitoring systems for each customer, at the lowest possible cost.



Social Responsibility

The NTT COMWARE Group contributes to the sustainable development of society by sincerely and actively pursuing business activities cognizant of its corporate social responsibilities (CSR).



Environmental Activities

Together with "Environmental Policy" and "NTT Group's Global Environmental Charter"



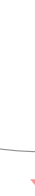
In addition to holding the "Environmental Protection Promotion Conference" and the "Environmental Protection Study Conference," as both aim at fulfilling NTT COMWARE's Environmental Policies and the NTT Group's Global Environmental Charter, NTT COMWARE has also established an internal environmental audit unit. In consideration that business activities cannot be separated from environmental activities, NTT COMWARE will continue such efforts in the future.

Our forestation and preservation activities in "Corporate Forest, NTT COMWARE (Oume)" and other information on our activities are disclosed in our CSR Report and website.

Presently, ALL NTT COMWARE Group companies have now attained ISO14001 Certification.

Internal Control

NTT COMWARE pursues legal compliance, risk management and business activities in an appropriate and efficient manner.



NTT COMWARE has taken various measures to prevent or minimize losses, in building the internal control system, with the ultimate purpose of promoting legal compliance, managing risk, and pursuing to carry out appropriate and efficient business activities.

Additionally, to evaluate effectiveness and implement necessary improvements, NTT COMWARE formed Internal Audit Office as an independent organization for monitoring the effectiveness of internal control system construction and operating status, and performs uniform audits in terms of internal control implementation and high-risk matters of the Group as a whole.

• Compliance

Complying with various laws and regulations as a member of the NTT Group

As a member of the NTT Group, NTT COMWARE pledges to maintain a high sense of ethics in business. We also encourage executives and employees to thoroughly understand and practice legal compliance. For example, these efforts include measures to promote understanding of the NTT Group Corporate Ethics Charter, establish the Corporate Ethics Helpline and implement trainings for all personnel as well as other activities of the Corporate Ethics Promotion Committee. As a leading provider of Japan's information communications infrastructure, NTT COMWARE contributes to society with a high sense of ethics.

• Security

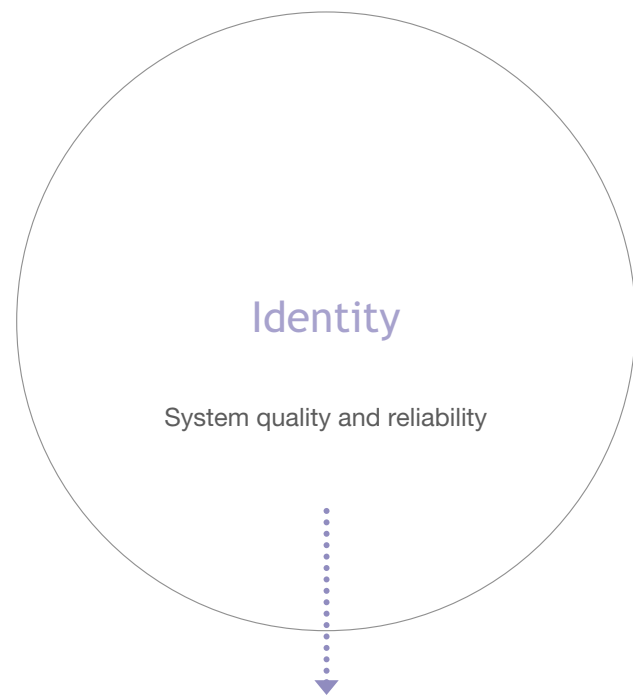
NTT COMWARE ensures its reliability in IT technologies.

NTT COMWARE recognizes that it is required to implement proper security management and establish a foundation of secure information distribution as one of our corporate responsibilities. As part of the foundation, NTT COMWARE has formulated Personal Information Protection Policies and Information Security Policies, and established an Information Security Management System (ISMS) based on those policies, in addition to obtaining both the "Privacy Mark" and "ISMS Certification." Furthermore, all employees are required to take "Self-Awareness Training" to heighten their security consciousness and raise awareness of the importance of protecting personal information and information assets. We thoroughly implement information security policies faithfully to respond to customers' trust in routine business activities. Looking ahead, NTT COMWARE will continue to provide the latest information system technologies to achieve higher information security standards and maintain it.



Vision

With established values and standards of conduct, individual NTT COMWARE employees contribute to society by pursuing system quality and reliability.



NTT COMWARE contributes to the establishment of a communication-rich society by pursuing system quality and reliability.

Values and Standards of Conduct

- **For Customers**
Think and act together to support ongoing growth and development of customers.
- **For Shareholders**
Aim to be and create outstanding professionals to increase the corporate value.
- **For Society**
Take responsibilities and follow any rules as a member of society to create greater social stability.
- **For Managers, Subordinates, and Coworkers**
Take initiatives to complete “tasks which need to be done but no one wants to take”, in order to maximize team performance.
- **For Yourself**
Believe in your potential and continue XXX to make your dreams come true.





NTT COMWARE

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